



#### **Planson International**

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### 1 January 2023

## Communication on Progress for Year: 2023

On behalf of Planson International Corporation, I reaffirm the company's support and commitment to the UN Global Compact initiative and its ten principles in the areas of human rights, labor, the environment and anti-corruption. We are acutely aware of the impact our decisions and actions have in the world. We have teams and initiatives to address each area and to continually improve the Global Compact and incorporate its principles into our business mission, culture and operations. We share these principles with our stakeholders using our primary communication channels.

### **Human Rights**

#### **Actions**

We are committed to informed, proactive and unflagging support of human rights and freedoms, and equal treatment of all, regardless of race, color, sex, language, religion, political or other opinion, physical or mental disability, familial status, sexual orientation, age, national or social origin, property, birth or other status.

- We hold regular employee training to ensure understanding and implementation of all laws governing protection of human rights, prevention of sexual harassment, and guarantees of nondiscrimination.
- We observe all laws and regulations protecting the privacy of employees, vendors, customers and partners.
- We support human rights organizations through financial, material and time contributions.
- As a woman-owned business, we strongly support women's advancement in education, employment, business, health, and family.
- We do not do business with individuals, companies, governments or organizations identified as violators of the Universal Declaration of Human Rights.

#### Outcomes

All Planson staff, customers, partners and suppliers are informed that Planson supports and respects the protection of internationally proclaimed human rights, and that we are not complicit in human rights abuses.

We make financial and time contributions to nonprofit organizations promoting human rights, civil rights, education, the health and wellbeing of girls and women, physical fitness, sports, the arts, mine action, poverty reduction, refugee support, and environmental protection.













### Labor

#### **Actions**

Planson is an Equal Opportunity Employer. We comply with all laws, including labor laws, which prohibit:

- Unfair treatment because of race, color, religion, sex (including pregnancy), national origin, age, disability or genetic information.
- Harassment by managers, co-workers, or others in the workplace, including external vendors, partners and customers, because of race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information.
- Denial of reasonable workplace accommodations the employee needs due to religious beliefs or disability.
- Retaliation because the employee complained about job discrimination or assisted with a job discrimination investigation or lawsuit.

Our policy of equal employment opportunity encompasses all aspects of the employment relationship including hiring, promotion and transfer, selection for training opportunities, wage and salary administration and the application of benefit plans and Company policies.

Planson surveys employees for feedback, holds human resource training and development sessions, and submits official reports bi-annually on the office working environment, including training, ergonomics, mental health, conflicts, indoor climate, and sexual harassment.

We believe in the power of information technology for capacity building to achieve development objectives. We partner locally with in-country ICT companies, who provide high level technical support, hardware and software installation, end user training, education, and warranty repairs. We are committed to delivering services through this global network of local partners who respect all the ten principles of the Global Compact. Our local partners gain access to large opportunities thanks to our cooperation, financial strength and experience, and as they prosper, local economies are also strengthened.

We maintain a safe, positive, respectful work environment. We have been designated one of the Best Places to Work in Maine every year for the past 5 years. This award is won through a rigorous evaluation of workplace policies, benefits, culture, and values.





### **Outcomes**

Planson consistently upholds the Four Principles regarding Labor both internally and externally.

### **Gender Equality**



1. Achieving and maintaining gender equality in senior management and board positions.

Planson is recognized as a Certified Women's Business Enterprise. We are Women-Owned, and our CEO is a woman. We provide equal employment opportunities for everyone regardless of gender, in hiring,

compensation, promotions and leadership. Our Executive Team consists of 4 women and 1 man.



Connie Justice



Dan Nielsen CEO - Planson Europe



Patricia Wilson Financial Controller



Amy Hammond Sales Operations Director



Alisa P. Churchill
Director of Operations

### 2. Achieving and maintaining gender equality in middle management positions.

We provide equal employment opportunities for everyone regardless of gender, including in hiring, compensation, promotions and leadership opportunities. Our middle management consists of 10 women and 9 men.

### 3. Equal pay for work of equal value.

Planson ensures that we offer equal and competitive pay to all employees by conducting regular compensation analysis meetings. As part of these meetings, wage bands are defined for all positions and include guiding principles and parameters in to ensure compensation, including base pay, increases, and incentive pay are awarded based on performance.

### 4. Flexible work options.

Planson offers the ability for all workers to telework on either an occasional, part-time, or permanent basis, with supervisory approval. During most of 2020, all of 2021, and expected for early 2022, due to the COVID-19 pandemic, all employees have worked from home, been provided with all the IT tools needed, and been supported to work a schedule that best meets their family and personal circumstances.

### 5. Access to child and dependent care.

Planson provides a dependent care option as part of our health insurance offerings. In addition, we offer our employees flexibility in their schedules to help them manage childcare issues that may arise such as school closings, appointments, holidays, and illnesses.

### 6. Support for pregnant women and those returning from maternity leave.

Planson provides Maine Family Medical Leave (MFLA), and private space and breaks for nursing mothers in the workplace. Planson allows flexible "return-to-work" schedules for mothers, including a mix of part- and full-time telework from home. Employees cite this flexibility as a significant benefit to working at Planson.

### 7. Recruitment and retention, including training and development, of female employees.

Planson encourages all female employees to participate in the hiring of new colleagues. Interested employees receive training for successful interviews and candidate evaluations. Upon hire, new employees complete an extensive onboarding and training process, which includes working closely with several female members of our Management and Leadership teams.

#### 8. Gender-specific health and safety issues.

Free hygiene and safety products for men and women are available onsite. CPR and First Aid training is offered, and certified responders are on staff.

### 9. Gender-based violence and harassment.

Planson maintains strict anti-harassment and workplace conduct policies which address violence, bullying, and all forms of harassment whether of sexual nature or otherwise. These policies and associated periodic training apply to all employees regardless of gender, and all employees adhere to the same standards of expected behavior. Employees know how to report any issues, and have options

allowing them to report issues to members of Management they are most comfortable bringing their concerns to. All employees receive anti-harassment training on an annual basis.

### 10. Education and training opportunities for women workers.

Planson provides extensive training and educational opportunities. Clear career path guidelines are available to all employees to ensure that everyone understands what steps are necessary to advance.

Planson offers tuition reimbursement to all staff. In many cases, we provide additional support for education for key roles and for career advancement.

Planson also provides Volunteer Time Off (VTO) to staff, which they may use to assist any non-profit organization of their choosing.

### 11. Creating and maintaining workplace awareness of gender equality and, inclusion and nondiscrimination for all workers.

Planson is as a Certified Women's Business Enterprise. We provide equal employment opportunities for everyone regardless of gender, including in hiring, compensation, promotions and leadership opportunities. As part of our onboarding process, our HR Director reviews every policy in our employee handbook with new hires. These policies include topics such as non-discrimination, equal employment opportunity, sexual and other discriminatory harassment, business ethics and conduct, and others. Planson recognizes and embraces the improved performance and employee morale that diversity in the workplace produces. We emphasize the importance of gender, racial, national, and cultural diversity through various trainings and encourage all employees to volunteer for special projects and committees.

### 12. Mentoring and sponsorship opportunities for women workers.

Female leaders in the company mentor, and sponsor educational and professional events for, female staff, interns and family members.





#### **Environment**

#### Actions

Planson strives for continual improvement to our environmental footprint.

### 1. Sustainability commitments.

- SBTi Scopes 1 and 2 commitments made and available online
  - Member of Business Ambition for 1.5
  - Member of SME Climate Hub
- SBTi Scope 3
  - Supply Chain Upstream SBTi Scope 3 Net Zero by 2050
  - Supply Chain Downstream
    - SBTi Scope 1 and 2 40% Reduction by 2030
    - SBTi Scope 3 30% Reduction by 2030

### 2. Reward sustainability with business.

We select, audit and hold accountable manufacturers and suppliers who are committed to environmentally friendly technologies, including but not limited to:

- GHG emissions Scope 1,2, and 3 targets to meet Race to Zero 1.5° commitments
- Carbon offset as short-term mitigation strategy
- Critical water supply protection in operations and supply chain
- Waste reduction in operations and supply chain
- Guaranteed high content of recycled content, post-consumer and post-industrial
- Energy Star rating
- EPEAT power supply efficiency
- Asset Recovery Services and IT Asset Disposal services
- E-Waste recycling
- ISO 14001:2004 certification for EMS

### 3. Improve internal processes.

We implement environmentally sound policies in our own facilities:

- Water filtration systems to eliminate use of plastic water jugs
- 40kW photovoltaic system provides 100% electricity, hot water, cooling/heating via solar power generation
- High-efficiency electric water heater
- High-efficiency air source heat pumps for heating and cooling
- Reduce, Reuse, Recycle Program
- Biodegradable packaging materials
- Digitizing of 99.9% of documents, default no-print policy
- Hybrid company vehicle and electric materials handling equipment
- Staff carpooling
- Weatherization, super-insulation, environmental monitoring of building
- Low energy appliances, electronics and all-LED lighting
- Support for flexible telework schedules
- 250 acres conserved green space under professional management plan







### 4. Support external initiatives.

We assist our customers in their efforts to protect the environment:

- TCO assessment
- Identify and offset costs for recycling programs for expended consumables and e-Waste
- Certified Destruction and Recycling Recovery service for commodity grade metals and non-metals, destruction of all data, no portion of such material deposited in a landfill
- Continually expand circular economy options for customers worldwide
- Extend product lifecycles

### 5. Commit to limit strategic travel.

Planson team travels onsite at times for large-scale project management and customer collaboration, but most local services are delivered by our local in-country partners, minimizing the environment impact of air travel. Videoconferencing is routinely employed for open communication.

### Outcomes

SBTi Scopes 1&2: Met or on track

SBTI Scope 3: On track with significant challenges ahead Packaging: Our packaging is 100% biodegradable

Non-recycled waste: 35% reduction in waste, remainder fuels local green waste-to-energy plant

Paper: 100% is recycled Toner/Ink: 100% is recycled

Electric use: 100% reduction in commercial usage – excess solar power provided to grid 80% reduction in usage internally, 2022-2030 goals externally established Green space: Member of Maine Woodlands Owners, 250 acres of forest preserved and

managed sustainably under a Certified Forest Management Plan. Apiary for

pollination and native plant restoration.



# Planson Scope 2 Highlight – 40kW Solar Array – Installed 2015

# 168 tCO2 avoided - 404,759 MWh PV Energy generated



### PV System Profile | Planson International

Location: New Gloucester, United States

Commissioning: 6/24/2015

PV system power: 39.780 kWp

Annual Production: approx. 47,736 kWh (1,200 kWh/kWp)

CO2 avoided: Approx. 19.9 tons per annum

Modules: Canadian Solar Inc. CS6P-255P (UL) (01/2013)

Communication: 3 x SMA Webconnect

Inverter: 3 x Sunny Boy 11000TLUS-12



### PV System Overview | Planson International



### Anti-Corruption:

Planson upholds Principle 10 by working against corruption in all its forms, including extortion and bribery.

#### **Actions**

We maintain a strict code of ethics in all our business transactions. We reject all questionable advances, promptly report incidents of impropriety, and file protests against corrupt actions. We do not engage in corrupt activity or sanction corrupt activity by any business associates or outside partners. All staff study our principles and receive annual training on Planson Core Values, Planson Code of Business Ethics, Planson Partners Code of Conduct, and Planson Guide to UN Ethics. We maintain a reference library of Global Ethics documents from the UN, World Bank, OECD, ISO37001, US Government and EU.



Credit: UNDP Public Procurement Training Course

In recent years, we have received training from US officials implementing anti-corruption initiatives. We access a direct line to report any instances of improper sales, extortion or bribery.

We are regularly trained in and support the compliance and anti-corruption programs of our manufacturers and vendors to ensure that all laws and principles are followed, and that there is a level playing field for all partners to protect the interest of our customers and ensure open, fair and transparent competition.

#### **Outcomes**

We maintain a zero-tolerance policy toward corruption. Our business operations are free of all corrupt practices.

Sincerely yours,

Connie Justice Founder and CEO

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